



Data Loss Liability Waiver

MDORN CS, LLC uses professional, trained, and qualified technicians for its repair and upgrade services. However, during the virus/spyware removal process, or during the upgrade or repair process, data can be permanently lost or destroyed. MDORN CS, LLC will take all reasonable precautions and care to prevent data loss or destruction, however:

MDORN CS, LLC WILL NOT BE RESPONSIBLE FOR ANY DATA LOSS RESULTING FROM ANY OF OUR SERVICES, EITHER DIRECTLY OR INDIRECTLY, INTENTIONAL OR AS AN UNINTENTIONAL CONSEQUENCE OF OUR SERVICES. VIRUSES OR SPYWARE MAY HAVE ALREADY DAMAGED OR DELETED DATA, AND CANNOT BE REMOVED WITHOUT DELETION OF CERTAIN FILES. MDORN CS, LLC WILL INFORM YOU PRIOR TO THE DELETION OF DATA, IF POSSIBLE, IN WRITING IF REQUESTED. ONCE ANY DATA HAS BEEN DELETED FROM THE COMPUTER SYSTEM, THE DATA SHOULD BE CONSIDERED COMPLETELY UNRECOVERABLE BY ANY MEANS. IT IS ASSUMED THE CUSTOMER AND OWNER OF THE COMPUTER SYSTEM HAS BACKED UP OR REMOVED IMPORTANT OR PROPRIETARY DATA PRIOR TO THE START OF THE UPGRADE OR REPAIR PROCESS. BACKUPS SHOULD BE STORED IN A LOCATION OTHER THAN THE COMPUTER BEING REPAIRED OR UPGRADED. MDORN CS, LLC CAN BACKUP DATA FOR YOU FOR AN ADDITIONAL CHARGE.

I have received a copy of this waiver, and I authorize MDORN CS, LLC to proceed with the repair or upgrade of my computer system.

Owner

Date